



1 CABINET FOR HEALTH AND FAMILY SERVICES

2 Department for Medicaid Services

3 Division of Policy and Operations

4 (Amended After Comments)

5 907 KAR 15:050. Coverage provisions and requirements regarding targeted case
6 management for individuals with a[~~co-occurring~~] mental health or substance use dis-
7 order[disorders] and chronic or complex physical health issues.

8 RELATES TO: KRS 205.520, 42 U.S.C. 1396a(a)(10)(B), 42 U.S.C. 1396a(a)(23)

9 STATUTORY AUTHORITY: KRS 194A.030(2), 194A.050(1), 205.520(3), 42 U.S.C.
10 1396n(g).

11 NECESSITY, FUNCTION, AND CONFORMITY: The Cabinet for Health and Family
12 Services, Department for Medicaid Services, has a responsibility to administer the Med-
13 icaid Program. KRS 205.520(3) authorizes the cabinet, by administrative regulation, to
14 comply with any requirement that may be imposed or opportunity presented by federal
15 law to qualify for federal Medicaid funds. This administrative regulation establishes the
16 coverage provisions and requirements regarding Medicaid Program targeted case man-
17 agement services for Medicaid recipients with co-occurring mental health or substance
18 use disorders and chronic or complex physical health issues.

19 Section 1. General Coverage Requirements. For the department to reimburse for a
20 service covered under this administrative regulation, the service shall be:

21 (1) Medically necessary; and

(2) Provided:

(a) To a recipient; and

(b) By a provider that meets the provider participation requirements established in Section 3 of this administrative regulation.

Section 2. Eligibility Criteria. (1) To be eligible for targeted case management services under this administrative regulation, a recipient shall:

(a) 1. Have a:

a. Primary moderate or severe substance use disorder diagnosis; or

b. ~~[(b) Have a]~~ Severe mental illness;

2. ~~[(c) Be a child with a severe emotional disability as defined in KRS 200.503(2);~~

~~(d)]~~ Have a chronic or complex physical health issue;

3. ~~[(e)]~~ Not be:

a. ~~[(1)]~~ Over the age of twenty-one (21) years and under the age of sixty-four (64)

years while receiving services in an institution for mental diseases; or

b. ~~[(2)]~~ An inmate of a public institution; and

4.a. ~~[(f) 1.]~~ Need assistance with access to:

(i) ~~[(a.)]~~ Housing; or

(ii) ~~[(b.)]~~ Vocational, medical, social, educational, or other community services or sup-

ports;

b. ~~[(2.)]~~ Have been involved with at least one (1) child welfare agency or criminal justice

agency; or

c. ~~[(3.)]~~ Be:

1. ~~[(a.)]~~ Be:

1 (i)[a.] In the custody of the Department for Community Based Services;

2 (ii)[b.] At risk of an out-of-home placement; or

3 (iii)[c.] At risk of inpatient mental health treatment; or

4 (b)1. Be a child with a severe emotional disability as defined in KRS 200.503(3);

5 2. Have a chronic or complex physical health issue; and

6 3.a. Need assistance with access to:

7 (i) Housing; or

8 (ii) Vocational, medical, social, educational, or other community services or
9 supports;

10 b. Have been involved with at least one (1) child welfare agency or criminal jus-
11 tice agency; or

12 c. Be:

13 (i) In the custody of the Department for Community Based Services;

14 (ii) At risk of an out-of-home placement; or

15 (iii) At risk of inpatient mental health treatment.

16 (2)(a) A severe mental illness shall be a diagnosis of a major mental disorder as in-
17 cluded in the current edition of the American Psychiatric Association Diagnostic and
18 Statistical Manual of Mental Disorders™ under:

19 1. Schizophrenia spectrum and other psychiatric disorders;

20 2. Bipolar and related disorders;

21 3. Depressive disorders; or

22 4. Post-traumatic stress disorders (under trauma and stressor related disorders);

23 **and**

1 ~~5. Personality disorders].~~

2 (b) A recipient's information and history, for the purpose of determining if the recipient
3 has a severe mental illness, shall indicate that the recipient exhibits persistent disability
4 and significant impairment in major areas of community living.

5 (c) In addition to the requirements established in paragraph (a) and (b) of this sub-
6 section, to qualify as having a severe mental illness, a recipient shall:

7 1. Have clinically significant symptoms which have persisted for a continuous period
8 of at least two (2) years; or

9 2.a. Have been hospitalized for mental illness more than once within the past two (2)
10 years; and

11 b. Be significantly impaired in the ability to function socially or occupationally or both.

12 **(3) A moderate or severe substance use disorder shall be a moderate or severe**
13 **substance use disorder as defined in the current edition of the American Psychi-**
14 **atric Association Diagnostic and Statistical Manual of Mental Disorders™.**

15 **(4)(a) A chronic or complex physical health issue shall include:**

16 **1. A cardiovascular disorder;**

17 **2. A respiratory disorder;**

18 **3. A genito urinary disorder;**

19 **4. An endocrine disorder;**

20 **5. A musculoskeletal disorder;**

21 **6. A neurological disorder;**

22 **7. An immune system disorder;**

23 **8. Obesity;**

1 9. Cancer;

2 10. Deafness; or

3 11. Blindness.

4 (b) In addition to meeting the requirement established in paragraph (a) of this
5 subsection, to qualify as having a chronic or complex physical health issue, a re-
6 ipient shall:

7 1. Have clinically significant symptoms which have persisted for a continuous
8 period of at least two (2) years; or

9 2.a. Have been hospitalized as a result of the individual's physical health issue
10 more than once within the past two (2) years; and

11 b. Be currently impaired in the ability to function socially or occupationally or
12 both.

13 (c) Documentation of a recipient's chronic or complex physical health diagno-
14 sis that is signed and dated by a qualified medical professional shall be present
15 in the recipient's medical record.

16 Section 3. Provider Requirements. (1)(a) To be eligible to provide services under this
17 administrative regulation, an individual, entity, or organization shall:

18 1.[(a)] Be currently enrolled in the Kentucky Medicaid Program in accordance with
19 907 KAR 1:672;

20 2.[(b)] Except as established in subsection (2) of this section, be currently participat-
21 ing in the Kentucky Medicaid Program in accordance with 907 KAR 1:671;

22 3.[(c)] Be:

23 a.[1-] A community mental health center authorized to provide services pursuant to

1 907 KAR 1:044;

2 **b.[2-]** An individual or provider group authorized to provide behavioral health services
3 pursuant to 907 KAR 15:010; or

4 **c.[3-]** A behavioral health services organization authorized to provide behavioral
5 health services pursuant to 907 KAR 15:020; and

6 **4.[(d)]** Have:

7 **a.[1-]** For each service it provides, the capacity to provide the full range of the service
8 as established in this administrative regulation;

9 **b. Documented[2- Demonstrated]** experience in serving the population of individu-
10 als with behavioral health disorders relevant to the particular services provided;

11 **c.[3-]** The administrative capacity to ensure quality of services;

12 **d.[4-]** A financial management system that provides documentation of services and
13 costs;

14 **e.[5-]** The capacity to document and maintain individual case records;

15 **f. Documented[6- Demonstrated]** programmatic and administrative experience in
16 providing comprehensive case management services; and

17 **g. Documented[7- Demonstrated]** referral systems and linkages and referral ability
18 with essential social and health services agencies.

19 **(b) The documentation referenced in paragraph (a)4.b., f., and g. of this subsec-**
20 **tion shall be subject to audit by:**

21 **1. The department;**

22 **2. The Department for Behavioral Health, Developmental and Intellectual Disa-**
23 **bilities;**

1 3. The Cabinet for Health and Family Services, Office of Inspector General;

2 4. A managed care organization, if a targeted case manager provider is enrolled
3 in its network;

4 5. The Centers for Medicare and Medicaid Services;

5 6. The Kentucky Office of the Auditor of Public Accounts; or

6 7. The United States Department of Health and Human Services, Office of the
7 Inspector General.

8 (2) In accordance with 907 KAR 17:015, Section 3(3), a targeted case management
9 services provider which provides a service to an enrollee shall not be required to be cur-
10 rently participating in the fee-for-service Medicaid Program.

11 (3) A targeted case management services provider shall:

12 (a) Agree to provide services in compliance with federal and state laws regardless of
13 age, sex, race, creed, religion, national origin, handicap, or disability; and

14 (b) Comply with the Americans with Disabilities Act (42 U.S.C. 12101 et seq.) and
15 any amendments to the act.

16 Section 4. Case Manager Requirements. (1) A case manager shall:

17 (a) 1. Have at least a bachelor of arts or science~~[sciences]~~ degree in a behavioral
18 science including:

19 a.~~[1.]~~ Psychology;

20 b.~~[2.]~~ Sociology;

21 c.~~[3.]~~ Social work;

22 d.~~[4.]~~ Family studies;

23 e.~~[5.]~~ Human services;

1 f.[6.] Counseling;

2 g.[7.] Nursing;

3 h. Behavioral analysis;

4 i. Public health;

5 j. Special education;

6 k. Gerontology;

7 l. Recreational therapy;

8 m. Education;

9 n. Occupational therapy;

10 o. Physical therapy;

11 p. Speech-language pathology;

12 q. Rehabilitation counseling; or

13 r. Faith-based education; or

14 2. Be a certified alcohol and drug counselor who has a bachelor of arts or sci-

15 ence degree[8. Another human service degree program approved by the depart-
16 ment];

17 (b) Have successfully completed case management training pursuant to 908 KAR
18 2:260[approved by the Department for Behavioral Health, Developmental and In-
19 tellectual Disabilities (DBHDID) within six (6) months of employment]; and

20 (c) Successfully complete continuing education requirements pursuant to 908
21 KAR 2:260[completed recertification requirements approved by DBHDID every
22 three (3) years].

23 (2)(a) Supervision by a behavioral health professional who has completed case man-

agement training approved by DBHDID shall occur at least twice per month.

(b) At least one (1) of these supervisory contacts shall be on an individual basis and face-to-face.

(3)(a) Except as established in paragraph (b) of this subsection, a case manager shall have at least one (1) year of full-time employment working directly with individuals in a human service setting after completing the educational requirements established in subsection (1)(a) of this section.

(b) A master's degree in one (1) or more of the following behavioral science disciplines may substitute for the one (1) year of experience:

1. Psychology;

2. Sociology;

3. Social work;

4. Family studies;

5. Human services;

6. Counseling;

7. Nursing; ~~[or]~~

8. Behavioral analysis;

9. Public health;

10. Special education;

11. Gerontology;

12. Recreational therapy;

13. Education;

14. Occupational therapy;

1 **15. Physical therapy;**

2 **16. Speech-language pathology;**

3 **17. Rehabilitation counseling; or**

4 **18. Faith-based education**~~[Another human service degree program approved~~
5 ~~by the department].~~

6 (4) A behavioral health professional shall be:

7 (a) An advanced practice registered nurse;

8 (b) A licensed clinical social worker;

9 (c) A licensed marriage and family therapist;

10 (d) A licensed professional clinical counselor;

11 (e) A licensed psychological practitioner;

12 (f) A licensed psychologist;

13 (g) A licensed professional art therapist;

14 (h) A physician;

15 (i) A psychiatrist;

16 (j) A behavioral health practitioner under supervision except that a certified alcohol
17 and drug counselor shall not be considered a behavioral health professional for the pur-
18 pose of providing targeted case management to an individual **unless the individual**
19 **has a substance use disorder**~~[with a complex or chronic physical health issue];~~

20 (k) A registered nurse working under the supervision of a physician or advanced
21 practice registered nurse; or

22 (l) An individual with a bachelor's degree **stated in subsection (1)(a)1. of this sec-**
23 **tion**~~[in a behavioral science program or other human service degree program]~~

~~approved by the department]~~ who:

1. Is working under the supervision of a billing supervisor; and

2. Has at least five (5) years of documented full-time experience providing specialized case management services for the target population.

Section 5. Freedom of Choice of Provider. (1) A recipient shall have the freedom to choose from which:

(a) Case manager to receive services within the recipient's geographic area identified in the recipient's care plan; and

(b) Provider of non-targeted case management Medicaid covered services to receive services.

(2) A case manager shall not have the authority to authorize or deny the provision of non-targeted case management Medicaid covered services to a recipient.

(3) A recipient shall not be required to receive targeted case management services as a condition of receiving non-targeted case management Medicaid-covered services.

Section 6. Covered Services. (1) Targeted case management services covered under this administrative regulation shall:

(a) Be services furnished to assist a recipient in gaining access to needed medical, social, educational, or other services; and

(b) Include:

1. A comprehensive assessment and periodic reassessments of the recipient's needs to determine the need for any medical, educational, social, or other services;

2. The development and periodic revision of a specific care plan for the recipient;

3. A referral or related activities to help the recipient obtain needed services;

- 1 4. Monitoring or follow-up activities; or
- 2 5. Contacts with non-recipients who are directly related to help with identifying the re-
- 3 cipient's needs and care for the purpose of:
- 4 a. Helping the recipient access services;
- 5 b. Identifying supports necessary to enable the recipient to obtain services;
- 6 c. Providing a case manager with useful input regarding the recipient's past or current
- 7 functioning, symptoms, adherence to treatment, or other information relevant to the re-
- 8 cipient's behavioral health condition; or
- 9 d. Alerting a case manager to a change in the recipient's needs.

10 (2)(a) An assessment or reassessment shall include:

- 11 1. Taking the recipient's history;
- 12 2. Identifying the recipient's strengths and needs and completing related documenta-
- 13 tion; and
- 14 3. Gathering information from other sources including family members, medical pro-
- 15 viders, social workers, or educators, to form a complete assessment of the recipient.

16 (b) A face-to-face assessment or reassessment shall be completed:

- 17 1. At least annually; or
- 18 2. More often if needed based on changes in the recipient's condition.

19 (3) The development and periodic revision of the recipient's care plan shall:

20 (a) Specify the goals and actions to address the medical, social, educational, or other

21 services needed by the recipient;

22 (b) Include ensuring the active participation of the recipient and working with the re-

23 cipient, the recipient's authorized health care decision maker, or others to develop the

goals; **and[or]**

(c) Identify a course of action to respond to the assessed needs of the recipient.

(4) A referral or related activities shall include activities that help link the recipient with medical providers, social providers, educational providers, or other programs and services that are capable of providing needed services to:

(a) Address the identified needs; and

(b) Achieve goals specified in the care plan.

(5)(a) Monitoring and follow-up activities shall:

1. Be activities and contacts that:

a. Are necessary to ensure that the recipient's care plan is implemented;

b. Adequately address the recipient's strengths and needs; and

c. May be with the recipient, the recipient's family members, the recipient's service providers, or other entities or individuals;

2. Be conducted as frequently as necessary; and

3. Include making necessary adjustments in the recipient's care plan and service arrangements with providers.

(b) Monitoring shall:

1. Occur at least once every three (3) months;

2. Be face-to-face; and

3. Determine if:

a. The services are being furnished in accordance with the recipient's care plan;

b. The services in the recipient's care plan are adequate to meet the recipient's needs; and

1 c. Changes in the needs or status of the recipient are reflected in the care plan.

2 Section 7. No Duplication of Service. (1) The department shall not pay for targeted
3 case management services which duplicate services provided by another public agency
4 or a private entity.

5 (2)(a) The department shall not reimburse for a service provided to a recipient by
6 more than one (1) provider of any program in which the same service is covered during
7 the same time period.

8 (b) For example, if a recipient is receiving targeted case management service from
9 an independent behavioral health provider, the department shall not reimburse for tar-
10 geted case management services provided to the same recipient during the same time
11 period by a behavioral health services organization.

12 Section 8. Exclusions and Limits. (1) Targeted case management services shall not
13 include services defined in 42 C.F.R. 440.169 if the activities:

14 (a) Are an integral and inseparable component of another covered Medicaid service;
15 or

16 (b) Constitute the direct delivery of underlying medical, educational, social, or other
17 services to which an eligible recipient has been referred, including:

18 1. Foster care programs;

19 2. Research gathering and completing documentation required by the foster care
20 program;

21 3. Assessing adoption placements;

22 4. Recruiting or interviewing potential foster care parents;

23 5. Serving legal papers;

6. Home investigations;
7. Providing transportation;
8. Administering foster care subsidies; or
9. Making placement arrangements.

(2) A recipient who is receiving case management services under a 1915(c) home and community based waiver program shall not be eligible to receive targeted case management services under this administrative regulation.

(3) An individual who provides targeted case management to a recipient shall not provide any Medicaid covered service other than targeted case management to any recipient.

(4) The maximum number of recipients to whom a targeted case manager shall provide targeted case management services at any given time shall be as established in 908 KAR 2:260.

Section 9. Records Maintenance, Documentation, Protection, and Security. (1) A targeted case management services provider shall maintain a current case record for each recipient.

(2)(a) A case record shall document each service provided to the recipient including the date of the service and the signature of the individual who provided the service.

(b) The individual who provided the service shall date and sign the case record **within forty-eight (48) hours from**~~on~~ the date that the individual provided the service.

(3) A case record shall:

(a) Include:

1. The recipient's name;

- 1 2. The time and date corresponding to each occasion in which a service was provid-
2 ed to the recipient;
- 3 3. The name of the targeted case management services:
 - 4 a. Provider agency, if an agency; and
 - 5 b. Practitioner who provided the targeted case management services;
- 6 4. The nature, content, and **contacts that occurred regarding[units of]** the target-
7 ed case management services provided;
- 8 5. Whether goals in the recipient's care plan have been achieved;
- 9 6. Whether the recipient has declined to receive any services in the recipient's care
10 plan;
- 11 7. A timeline for obtaining needed services; and
- 12 8. A timeline for reevaluating the recipient's care plan; and
- 13 (b) Be:
 - 14 1. Maintained in an organized and secure central file;
 - 15 2. Furnished upon request:
 - 16 a. To the Cabinet for Health and Family Services; or
 - 17 b. For an enrollee, to the managed care organization in which the recipient is enrolled
18 **or has been enrolled in the past;**
 - 19 3. Made available for inspection and copying by:
 - 20 a. Cabinet for Health and Family Services' personnel; or
 - 21 b. Personnel of the managed care organization in which the recipient is enrolled if
22 applicable;
 - 23 4. Readily accessible; and

1 5. Adequate for the purpose of establishing the current treatment modality and pro-
2 gress of the recipient.

3 (4)(a) A discharge summary shall:

4 1. Be required, at the time a decision is made that services are terminated~~[upon~~
5 ~~termination of services]~~, for each recipient who received at least three (3) service vis-
6 its; and

7 2. Contain a summary of the significant findings and events during the course of
8 treatment including the:

9 a. Final assessment regarding the progress of the recipient toward reaching goals
10 and objectives established in the recipient's care plan; and

11 b. Recipient's condition upon termination and disposition.

12 (b) A case record relating to a recipient who was terminated from receiving services
13 shall be fully completed within ten (10) business days following termination.

14 (5) If a recipient's case is reopened within ninety (90) calendar days of terminating
15 services for the same or related issue, a reference to the prior case history with a note
16 regarding the interval period shall be acceptable.

17 (6) If a recipient is transferred or referred to a health care facility or other provider for
18 care or treatment, the transferring targeted case management services provider shall,
19 within ten (10) business days of awareness of the transfer or referral, transfer the recip-
20 ient's records in a manner that complies with the records' use and disclosure require-
21 ments as established in or required by:

22 (a)1. The Health Insurance Portability and Accountability Act;

23 2. 42 U.S.C. 1320d-2 to 1320d-8; and

1 3. 45 C.F.R. Parts 160 and 164; or

2 (b)1. 42 U.S.C. 290ee-3; and

3 2. 42 C.F.R. Part 2.

4 (7)(a) If a targeted case management services provider's Medicaid Program partici-
5 pation status changes as a result of voluntarily terminating from the Medicaid Program,
6 involuntarily terminating from the Medicaid Program, a licensure suspension, or death of
7 an owner or deaths of owners, the case records of the targeted case management ser-
8 vices provider shall:

9 1. Remain the property of the targeted case management services provider; and

10 2. Be subject to the retention requirements established in subsection (8) of this sec-
11 tion.

12 (b) A targeted case management services provider shall have a written plan address-
13 ing how to maintain case records in the event of an owner's death or owners' deaths.

14 (8)(a) Except as established in paragraph (b) or (c) of this subsection, a targeted
15 case management services provider shall maintain a case record regarding a recipient
16 for at least six (6) years from the last date of the service or until any audit dispute or is-
17 sue is resolved beyond six (6) years.

18 (b) After a recipient's death or discharge from services, a provider shall maintain the
19 recipient's record for the longest of the following periods:

20 1. Six (6) years unless the recipient is a minor; or

21 2. If the recipient is a minor, three (3) years after the recipient reaches the age of ma-
22 jority under state law.

23 (c) If the Secretary of the United States Department of Health and Human Services

1 requires a longer document retention period than the period referenced in paragraph (a)
2 of this subsection, pursuant to 42 C.F.R. 431.17 the period established by the secretary
3 shall be the required period.

4 (9)(a) A targeted case management services provider shall comply with 45 C.F.R.
5 Part 164.

6 (b) All information contained in a case record shall:

7 1. Be treated as confidential;

8 2. Not be disclosed to an unauthorized individual; and

9 3. Be disclosed to an authorized representative of the:

10 a. Department; ~~[or]~~

11 b. Federal government; or

12 c. For an enrollee, managed care organization in which the enrollee is enrolled.

13 (c)1. Upon request, a targeted case management service provider shall provide to an
14 authorized representative of the department, ~~[or]~~ federal government, or managed
15 care organization if applicable, information requested to substantiate:

16 a. Staff notes detailing a service that was rendered;

17 b. The professional who rendered a service; and

18 c. The type of service rendered and any other requested information necessary to de-
19 termine, on an individual basis, whether the service is reimbursable by the department.

20 2. Failure to provide information referenced in subparagraph 1 of this paragraph shall
21 result in denial of payment for any service associated with the requested information.

22 Section 10. Medicaid Program Participation Compliance. (1) A targeted case man-
23 agement services provider shall comply with:

1 (a) 907 KAR 1:671;

2 (b) 907 KAR 1:672; and

3 (c) All applicable state and federal laws.

4 (2)(a) If a targeted case management services provider receives any duplicate pay-
5 ment or overpayment from the department, regardless of reason, the targeted case
6 management services provider shall return the payment to the department.

7 (b) Failure to return a payment to the department in accordance with paragraph (a) of
8 this subsection may be:

9 1. Interpreted to be fraud or abuse; and

10 2. Prosecuted in accordance with applicable federal or state law.

11 (3)(a) When the department makes payment for a covered service and the targeted
12 case management services provider accepts the payment:

13 1. The payment shall be considered payment in full;

14 2. A bill for the same service shall not be given to the recipient; and

15 3. Payment from the recipient for the same service shall not be accepted by the pro-
16 vider.

17 (b)1. A targeted case management services provider may bill a recipient for a service
18 that is not covered by the Kentucky Medicaid Program if the:

19 a. Recipient requests the service; and

20 b. Targeted case management services provider makes the recipient aware in ad-
21 vance of providing the service that the:

22 (i) Recipient is liable for the payment; and

23 (ii) Department is not covering the service.

2. If a recipient makes payment for a service in accordance with subparagraph 1 of this paragraph, the:

a. Targeted case management services provider shall not bill the department for the service; and

b. Department shall not:

(i) Be liable for any part of the payment associated with the service; and

(ii) Make any payment to the targeted case management services provider regarding the service.

(4)(a) A targeted case management services provider attests by the targeted case management services provider signature that any claim associated with a service is valid and submitted in good faith.

(b) Any claim and substantiating record associated with a service shall be subject to audit by the:

1. Department or its designee;

2. Cabinet for Health and Family Services, Office of Inspector General or its designee;

3. Kentucky Office of Attorney General or its designee;

4. Kentucky Office of the Auditor for Public Accounts or its designee; ~~[or]~~

5. United States General Accounting Office or its designee; or

6. For an enrollee, managed care organization in which the enrollee is enrolled.

(c) If a targeted case management services provider receives a request from the:

1. Department to provide a claim, related information, related documentation, or record for auditing purposes, the targeted case management services provider shall pro-

vide the requested information to the department within the timeframe requested by the department; or

2. Managed care organization in which an enrollee is enrolled to provide a claim, related information, related documentation, or record for auditing purposes, the targeted case management services provider shall provide the requested information to the managed care organization within the timeframe requested by the managed care organization.

(d)1. All services provided shall be subject to review for recipient or provider abuse.

2. Willful abuse by a targeted case management services provider shall result in the suspension or termination of the targeted case management services provider from Medicaid Program participation.

Section 11. Third Party Liability. (1) A targeted case management services provider shall comply with KRS 205.622.

(2) If a third party is liable to pay for targeted case management services, the department shall not pay for the services.

Section 12. Use of Electronic Signatures. (1) The creation, transmission, storage, and other use of electronic signatures and documents shall comply with the requirements established in KRS 369.101 to 369.120.

(2) A targeted case management services provider that chooses to use electronic signatures shall:

(a) Develop and implement a written security policy that shall:

1. Be adhered to by each of the targeted case management services provider's employees, officers, agents, or contractors;

2. Identify each electronic signature for which an individual has access; and
3. Ensure that each electronic signature is created, transmitted, and stored in a secure fashion;
- (b) Develop a consent form that shall:
 1. Be completed and executed by each individual using an electronic signature;
 2. Attest to the signature's authenticity; and
 3. Include a statement indicating that the individual has been notified of his or her responsibility in allowing the use of the electronic signature; and
- (c) Provide the department, immediately upon request, with:
 1. A copy of the targeted case management services provider's electronic signature policy;
 2. The signed consent form; and
 3. The original filed signature.

Section 13. Auditing Authority. The department **or the managed care organization in which an enrollee is enrolled** shall have the authority to audit any:

- (1) Claim;
- (2) Medical record; or
- (3) Documentation associated with any claim or medical record.

Section 14. Federal Approval and Federal Financial Participation. The department's coverage of services pursuant to this administrative regulation shall be contingent upon:

- (1) Receipt of federal financial participation for the coverage; and
- (2) Centers for Medicare and Medicaid Services' approval for the coverage.

Section 15. Appeals. (1) An appeal of an adverse action by the department regarding

1 a service and a recipient who is not enrolled with a managed care organization shall be
2 in accordance with 907 KAR 1:563.

3 (2) An appeal of an adverse action by a managed care organization regarding a ser-
4 vice and an enrollee shall be in accordance with 907 KAR 17:010.

907 KAR 15:050

REVIEWED:

30 DEC 14
Date

Lawrence J. Kissner
Lawrence Kissner, Commissioner
Department for Medicaid Services

APPROVED:

01-19-15
Date

Audrey Tayse Haynes
Audrey Tayse Haynes, Secretary
Cabinet for Health and Family Services

REGULATORY IMPACT ANALYSIS AND TIERING STATEMENT

Administrative Regulation Number: 907 KAR 15:050
Contact person: Stuart Owen (502) 564-4321

(1) Provide a brief summary of:

(a) What this administrative regulation does: This new administrative regulation establishes the coverage provisions and requirements regarding Medicaid Program targeted case management services for Medicaid recipients with co-occurring mental health or substance use disorders and chronic or complex physical health issues. This administrative regulation is being promulgated in conjunction with 907 KAR 15:055E (Reimbursement provisions and requirements regarding targeted case management for individuals with co-occurring mental health or substance use disorders and chronic or complex physical health issues.) Targeted case management services are services that assist Medicaid recipients in accessing needed medical, social, educational, and other services. The components of targeted case management include assessing the recipient's need for services by taking the recipient's history, identifying the recipient's needs, and gathering information from other sources (family members, medical providers, social workers, and educators) to form a complete assessment; developing a customized care plan for the recipient; referring the recipient or related activities to help the recipient obtain needed services; and monitoring activities to ensure that the recipient's care plan is implemented effectively and adequately addresses the recipient's needs.

(b) The necessity of this administrative regulation: This administrative regulation is necessary to help ensure that recipients (who have co-occurring mental health or substance use disorders and chronic or complex physical health issues) receive necessary services and care. The targeted case manager provider is the individual or entity responding for coordinating the individual's services/care, facilitating access to services/care, and monitoring individual's progress or difficulties while receiving services/care. Targeted case management helps ensure that the recipient receives the appropriate and necessary services and care they need rather than randomly receive services/care or fail to receive any services/care at all.

(c) How this administrative regulation conforms to the content of the authorizing statutes: This administrative regulation conforms to the content of the authorizing statutes by helping ensure that recipients with co-occurring mental health or substance use disorders and chronic or complex physical health issues receive necessary services and care.

(d) How this administrative regulation currently assists or will assist in the effective administration of the statutes: This administrative regulation will assist in the effective administration of the authorizing statutes by helping ensure that recipients with co-occurring mental health or substance use disorders and chronic or complex physical health issues receive necessary services and care.

(2) If this is an amendment to an existing administrative regulation, provide a brief summary of:

(a) How the amendment will change this existing administrative regulation: The

amendment after comments removes personality disorders from the disorders from the disorders that qualify as a severe mental illness; replaces the option for providers to submit a request to the department to authorize a given human service degree as satisfying the educational requirement for a targeted case manager with an expanded list of such degrees; clarifies that documentation of qualifications are subject to audit by various parties; replaces targeted case management training requirements with a reference to the Department for Behavioral Health, Developmental and Intellectual Disability (DBHDID) administrative regulation which establishes such requirements; revises section 6(3) by replacing the conjunction "or" with "and" to establish all of the components comprising the development and revision of a recipient's plan of care; relaxes the requirement for a note regarding a service that has been delivered from being signed and dated by the practitioner on the date of service to within forty-eight (48) hours from the date of service; establishes that the maximum number of recipients to whom a targeted case manager shall provide services at any given time shall be as established in 908 KAR 2:260 (a DBHDID administrative regulation which establishes targeted case manager requirements); contains miscellaneous other clarifications; and contains language or formatting revisions to comply with KRS 13A language and formatting standards.

(b) The necessity of the amendment to this administrative regulation: The amendment after comments is necessary to clarify provisions.

(c) How the amendment conforms to the content of the authorizing statutes: The amendment after comments will conform to the content of the authorizing statutes by clarifying provisions.

(d) How the amendment will assist in the effective administration of the statutes: The amendment after comments will assist in the effective administration of the authorizing statutes by clarifying provisions.

(3) List the type and number of individuals, businesses, organizations, or state and local government affected by this administrative regulation: Entities eligible to provide targeted case management services (such as community mental health centers, individual behavioral health service providers/provider group, behavioral health provider groups, or behavioral health services organizations) will be affected by this administrative regulation as well as the various professionals who are authorized to provide services either independently or via the aforementioned providers. The exact number of the above individuals or entities is indeterminable as DMS is experiencing a continued enrollment of new providers of various behavioral health services and cannot predict how many will continue to enroll as behavioral health providers and, of that number, how many will elect to provide targeted case management services. DMS anticipates a continued growing enrollment over the next year but cannot forecast a precise number. Medicaid recipients who qualify for targeted case management services will also be affected by this administrative regulation.

(4) Provide an analysis of how the entities identified in question (3) will be impacted by either the implementation of this administrative regulation, if new, or by the change, if it is an amendment, including:

(a) List the actions that each of the regulated entities identified in question (3) will have to take to comply with this administrative regulation or amendment. Entities that

qualify and wish to provide services to Medicaid recipients will need to enroll with the Medicaid Program as prescribed in the Medicaid provider enrollment regulation (complete and application and submit it to DMS) and sign agreements with managed care organizations if the individual wishes to provide services to Medicaid recipients who are enrolled with a managed care organization.

(b) In complying with this administrative regulation or amendment, how much will it cost each of the entities identified in question (3). The entities referenced in paragraph (a) could experience administrative costs associated with enrolling with the Medicaid Program as well as additional personnel costs to meet supervision and training requirements.

(c) As a result of compliance, what benefits will accrue to the entities identified in question (3). The entities referenced in paragraph (a) will benefit by receiving Medicaid Program reimbursement. The professionals authorized to provide services will benefit by having more employment opportunities in Kentucky. Medicaid recipients in need of targeted case management will benefit from having the option to receive these services.

(5) Provide an estimate of how much it will cost to implement this administrative regulation:

(a) Initially: DMS estimates that implementing the administrative regulation will cost approximately \$1.33 million state funds/\$5.47 million federal funds initially.

(b) On a continuing basis: DMS estimates that implementing the administrative regulation will cost approximately \$2.28 million state funds/\$9.38 million federal funds for the second year of implementation. The federal matching percent will decrease somewhat when the federal matching percent for recipients eligible under "Medicaid expansion" recedes from its current 100 percent to 90 percent.

(6) What is the source of the funding to be used for the implementation and enforcement of this administrative regulation: The sources of revenue to be used for implementation and enforcement of this administrative regulation are federal funds authorized under the Social Security Act, Title XIX and matching funds of general fund appropriations.

(7) Provide an assessment of whether an increase in fees or funding will be necessary to implement this administrative regulation, if new, or by the change if it is an amendment. Neither an increase in fees nor funding is necessary to implement this administrative regulation.

(8) State whether or not this administrative regulation establishes any fees or directly or indirectly increases any fees: This administrative regulation neither establishes nor increases any fees.

(9) Tiering: Is tiering applied? Tiering is not applied as the policies apply equally to the regulated entities.

FEDERAL MANDATE ANALYSIS COMPARISON

Administrative Regulation Number: 907 KAR 15:050

Contact person: Stuart Owen (502) 564-4321

1. Federal statute or regulation constituting the federal mandate. Section 1302(b)(1)(E) of the Affordable Care Act, 42 U.S.C. 1396a(a)(10)(B), and 42 U.S.C. 1396a(a)(23).

2. State compliance standards. KRS 205.520(3) states: "Further, it is the policy of the Commonwealth to take advantage of all federal funds that may be available for medical assistance. To qualify for federal funds the secretary for health and family services may by regulation comply with any requirement that may be imposed or opportunity that may be presented by federal law. Nothing in KRS 205.510 to 205.630 is intended to limit the secretary's power in this respect."

3. Minimum or uniform standards contained in the federal mandate. Targeted case management services are not federally mandated; however, Section 1302(b)(1)(E) of the Affordable Care Act mandates that "essential health benefits" for Medicaid programs include "mental health and substance use disorder services, including behavioral health treatment." 42 U.S.C. 1396a(a)(23), is known as the freedom of choice of provider mandate. This federal law requires the Medicaid Program to "provide that (A) any individual eligible for medical assistance (including drugs) may obtain such assistance from any institution, agency, community pharmacy or person, qualified to perform the service or services required (including an organization which provides such services, or arranges for their availability, on a prepayment basis), who undertakes to provide him such services." Medicaid recipients enrolled with a managed care organization may be restricted to providers within the managed care organization's provider network. The Centers for Medicare and Medicaid Services (CMS) – the federal agency which oversees and provides the federal funding for Kentucky's Medicaid Program – has expressed to the Department for Medicaid Services (DMS) the need for DMS to expand its provider base to comport with the freedom of choice of provider requirement. 42 U.S.C. 1396a(a)(10)(B) requires the Medicaid Program to ensure that services are available to Medicaid recipients in the same amount, duration, and scope. Expanding the targeted case management service provider base to include targeted case management for recipients with co-occurring mental health or substance use disorders and chronic or complex physical health issues will help ensure Medicaid recipient access to these services.

4. Will this administrative regulation impose stricter requirements, or additional or different responsibilities or requirements, than those required by the federal mandate? The administrative regulation does not impose stricter than federal requirements.

5. Justification for the imposition of the stricter standard, or additional or different responsibilities or requirements. The administrative regulation does not impose stricter than federal requirements.

FISCAL NOTE ON STATE OR LOCAL GOVERNMENT

Administrative Regulation Number: 907 KAR 15:050

Contact person: Stuart Owen (502) 564-4321

1. What units, parts or divisions of state or local government (including cities, counties, fire departments, or school districts) will be impacted by this administrative regulation? The Department for Medicaid Services will be affected by the amendment to this administrative regulation.

2. Identify each state or federal statute or federal regulation that requires or authorizes the action taken by the administrative regulation. KRS 194A.030(2), 194A.050(1), 205.520(3), Section 1302(b)(1)(E) of the Affordable Care Act, 42 U.S.C. 1396a(a)(23), and 42 U.S.C. 1396a(a)(10)(B).

3. Estimate the effect of this administrative regulation on the expenditures and revenues of a state or local government agency (including cities, counties, fire departments, or school districts) for the first full year the administrative regulation is to be in effect.

(a) How much revenue will this administrative regulation generate for the state or local government (including cities, counties, fire departments, or school districts) for the first year? The amendment may generate an undetermined amount of additional revenue for local or state government entities in areas where new providers of targeted case management services are located or in which targeted case management services are expanded as new/expanded providers will generate revenues in the form of employee taxes.

(b) How much revenue will this administrative regulation generate for the state or local government (including cities, counties, fire departments, or school districts) for subsequent years? The amendment is not expected to generate revenue for state or local government. The answer in paragraph (a) also applies here.

(c) How much will it cost to administer this program for the first year? DMS estimates that implementing the administrative regulation will cost approximately \$1.33 million state funds/\$5.47 million federal funds initially.

(d) How much will it cost to administer this program for subsequent years? DMS estimates that implementing the administrative regulation will cost approximately \$2.28 million state funds/\$9.38 million federal funds for the second year of implementation. The federal matching percent will decrease somewhat when the federal matching percent for recipients eligible under "Medicaid expansion" recedes from its current 100% to 90%.

Note: If specific dollar estimates cannot be determined, provide a brief narrative to explain the fiscal impact of the administrative regulation.

Revenues (+/-):

Expenditures (+/-):

Other Explanation: